

What is Auditing?

Auditing is a review of current practices, followed by feedback on performance

Auditing helps to

- Identify gaps and barriers in compliance
- Reinforce IPAC best practices
- Guide education and training
- Promote accountability
- Improve overall safety for staff and residents



Audits can be performed for

- Hand hygiene practices
- Cleaning & disinfection procedures
- Routine practices & additional precautions, including:
 - Selection and proper use of PPE
 - Adherence to IPAC guidelines
 - Donning/doffing PPE

Train the auditors to audit the same way

Avoid the **Hawthorne Effect**

where staff improve performance due to observation! Instead,

- Conduct unannounced audits
- Spread audits across various times, departments and shifts

Feedback is Key!

- Audits should include regular, inclusive feedback
- Feedback is crucial for improving practices through direct observations
- Effective feedback:
 - Engages all levels, from staff to leadership
 - Is timely, constructive, and positive
 - Supports training and professional development
 - Identifies areas needing additional resources or education



FEEDBACK

Reference:

Routine Practices and Additional Precautions In All Health Care Settings, 3rd edition Provincial Infectious Diseases Advisory Committee (PIDAC). https://www.publichealthontario.ca/-/media/Documents/B/2012/bp-rpap-healthcare-settings.pdf?rev=97a9a0d61f7848e3bc721a119a0f8f63&sc_lang=en